

ANNEXURE B

Format of Complaints against Custodians and DDPs to be displayed on their websites

A. Data for the Month ending –

| S No | Received from | Pending at the end of the last month | Received during the month | Resolved during the month* | Total pending at the end of month | Complaints Pending > 1 month | Average resolution time^ (in days) |
|------|-------------------------------|--------------------------------------|---------------------------|----------------------------|-----------------------------------|------------------------------|------------------------------------|
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock Exchanges (if relevant) | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 |

B Trend of Monthly disposal of complaints for the Financial Year.

| SN | Month | Carried forward from previous month | Received during the month | Resolved during the month* | Pending at the end of the month** |
|----|----------------|-------------------------------------|---------------------------|----------------------------|-----------------------------------|
| 1 | April 2023 | 0 | 0 | 0 | 0 |
| 2 | May 2023 | 0 | 0 | 0 | 0 |
| 3 | June 2023 | 0 | 0 | 0 | 0 |
| 4 | July 2023 | 0 | 0 | 0 | 0 |
| 5 | August 2023 | 0 | 0 | 0 | 0 |
| 6 | September 2023 | 0 | 0 | 0 | 0 |
| 7 | October 2023 | 0 | 0 | 0 | 0 |
| 8 | November 2023 | 0 | 0 | 0 | 0 |
| 9 | December 2023 | 0 | 0 | 0 | 0 |
| 10 | January 2024 | 0 | 0 | 0 | 0 |
| 11 | February 2024 | 0 | 0 | 0 | 0 |
| 12 | March 2024 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

C Trend of Annual (FY) disposal of complaints (For 3 years on rolling basis)

| SNo | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|-----|-------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1 | 2021-22 | 0 | 0 | 0 | 0 |
| 2 | 2022-23 | 0 | 0 | 0 | 0 |
| 3 | 2023-24 | 0 | 0 | 0 | 0 |
| | Grant Total | 0 | 0 | 0 | 0 |